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TELEPHONE 940-886-2217  
FAX 940-886-2025  
VERNON, TEXAS 76385-2128

**REDACTED- FOR PUBLIC INSPECTION**

June 26, 2014

**VIA OVERNIGHT DELIVERY**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: **Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission**

Dear Ms. Dortch:

Santa Rosa Telephone Cooperative, Inc. a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

Jason Tole, Assistant GM/CFO  
Santa Rosa Telephone Cooperative, Inc.

Enclosures

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division  
Ms. Naomie Hudgins, Public Utility Commission

<010> Study Area Code	432141
<015> Study Area Name	SANTA ROSA TEL COOP
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Jason Tole
<035> Contact Telephone Number: Number of the person identified in data line <030>	9408862014 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	jason.tole@srcaccess.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div>432141OK510.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div>432141OK610.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div>432141TX1010.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**[100] Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toile
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toile@sxaccess.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

4321410X112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.




FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

[illegible]

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SAINTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toile
<035>	Contact Telephone Number - Number of person identified in data line <030>	9108862014 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toile@roaqcces.net

&amp;lt701&gt; Residential Local Service Charge Effective Date

1/1/2010

<702> Single State-wide Residential Local Service Charge

[illegible]

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANJA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net

[illegible]

(800) Operating Companies  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432341
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toile
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toile@roaccess.net
<810>	Reporting Carrier	Santa Rosa Telephone Cooperative, Inc.
<811>	Holding Company	
<812>	Operating Company	

[illegible]



**(900) Tribal Lands Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net

&lt;910&gt; Tribal Land(s) on which ETC Serves

Kiowa Tribe, Apache Tribe, Comanche Nation Tribe


&lt;920&gt; Tribal Government Engagement Obligation

432141OK910.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
<922>	Feasibility and sustainability planning;
<923>	Marketing services in a culturally sensitive manner;
<924>	Compliance with Rights of way processes
<925>	Compliance with Land Use permitting requirements
<926>	Compliance with Facilities Siting rules
<927>	Compliance with Environmental Review processes
<928>	Compliance with Cultural Preservation review processes
<929>	Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net

<1120> Please check this box to confirm no terrestrial backhaul  
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers  
broadband service of at least 1 Mbps downstream and 256 kbps  
upstream within the supported area pursuant to § 54.313(G) ☐

**(1200) Terms and Condition for Lifeline Customers**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Lifeline****Data Collection Form**

<010>	Study Area Code	432141
<015>	Study Area Name	SAJIA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toie
<035>	Contact Telephone Number - Number of person identified in data line <030>	8488662014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toie@rcaccces.net

432141OK1210.pdf

&lt;1210&gt; Terms &amp; Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

&lt;1220&gt; Link to Public Website

HTTP

\*Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

&lt;1221&gt; Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,



&lt;1222&gt; Details on the number of minutes provided as part of the plan,



&lt;1223&gt; Additional charges for toll calls, and rates for each such plan.



## (2000) Price Cap Carrier Additional Documentation

## Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	433161
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toile
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toile@rcadocs.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

## Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐
- <2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

## Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Certification ☐
- <2013> 2014 Frozen Support Certification ☐
- <2014> 2015 Frozen Support Certification ☐
- <2015> 2016 and future Frozen Support Certification ☐

## Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband ☐

## Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification ☐
- <2018> 5th year Broadband Service Certification ☐
- <2019> Interim Progress Certification ☐
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

<010> Study Area Code 12131  
 <015> Study Area Name SANTA ROSA TEL COOP  
 <020> Program Year 2013  
 <030> Contact Name - Person (FSA) should contact regarding this data Jason Toile  
 <035> Contact Telephone Number - Number of person identified in data line <030> 2408862034 HXS  
 <039> Contact Email Address - Email Address of person identified in data line <030> jtoile@telcoopsanta.com

For the 500+ carriers with a service quality plan pursuant to 47 CFR § 54.313(a) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2), I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan  
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No)

(3014) If yes, does your company file the RUS annual report

(Yes/No)

☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☒

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

4721410K3017.pdf

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

☒

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

☐

(3023) Underlying information subjected to a review by an independent certified public accountant.

☐

(3024) Underlying information subjected to an officer certification.

☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information



**Certification - Reporting Carrier  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0996/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	432342
<015> Study Area Name	SANTA ROSA TEL COOP
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Jason Toie
<035> Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jason.toie@ccaccess.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or U Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	SANTA ROSA TEL COOP
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 05/23/2014
Printed name of Authorized Officer:	Jason Toie
Title or position of Authorized Officer:	Assistant GM/CFO
Telephone number of Authorized Officer:	9408862014 ext.
Study Area Code of Reporting Carrier:	432342 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form may be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

Response Line 100  
Santa Rosa Telephone Cooperative, Inc.  
Study Area 432141

Initial Five Year Service Quality Improvement Plan – 47 C.F.R. §54.202(a)

**Voice Network Upgrades : 2015**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------

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Response Line 100

Santa Rosa Telephone Cooperative, Inc.

Study Area 432141

**Voice Network Upgrades : 2016**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------

**Voice Network Upgrades : 2017**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------



Response Line 100

Santa Rosa Telephone Cooperative, Inc.

Study Area 432141

**Voice Network Upgrades : 2018**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------

**Voice Network Upgrades : 2019**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------

Response Line 100

Santa Rosa Telephone Cooperative, Inc.

Study Area 432141

**Broadband Upgrades : 2015**

Project Description	Area Served/Wire center	Estimated Start Date	Estimated Completion Date	Estimated Population Served	Estimated Capital Costs
---------------------	-------------------------------	-------------------------	---------------------------------	-----------------------------------	----------------------------

**Broadband Upgrades : 2016**

Project Description	Area Served/Wire center	Estimated Start Date	Estimated Completion Date	Estimated Population Served	Estimated Capital Costs
---------------------	-------------------------------	-------------------------	---------------------------------	-----------------------------------	----------------------------

Response Line 100  
Santa Rosa Telephone Cooperative, Inc.  
Study Area 432141

**Broadband Upgrades : 2017**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------

**Broadband Upgrades : 2018**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------

Response Line 100

Santa Rosa Telephone Cooperative, Inc.

Study Area 432141

**Broadband Upgrades : 2019**

<b>Project Description</b>	<b>Area Served/Wire center</b>	<b>Estimated Start Date</b>	<b>Estimated Completion Date</b>	<b>Estimated Population Served</b>	<b>Estimated Capital Costs</b>
----------------------------	--	---------------------------------	--	--	------------------------------------



The Company project that the capital expenditures, by Part 32 accounts for 2014 through 2019 related the above identified projects will be:

	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019
2110 Land & General Support						
2210 Central Office Switching						
2230 Central Office Transmission						
2410 Cable & Wire Facilities						
Total Capital Expenditures						

The Company projects that the Opex expenditures, by Part 32 accounts for 2014 through 2019 related the above identified projects will be:

	FY 2014	FY 2015	FY 2016	FY 2017	FY2018	FY 2019
Plant Specific						
Plant Nonspecific						
Depreciation						
Customer Operations						
Corporate Operations						
Total Operating Expenses						

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Response Line 510

Santa Rosa Telephone Cooperative, Inc.

Study Area 432141

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Santa Rosa Telephone Cooperative, Inc. is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. Santa Rosa Telephone Cooperative, Inc. provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. Santa Rosa Telephone Cooperative, Inc. also conducts subscriber outreach regarding CPNI by periodically placing CPNI explanation messages into subscriber's bills and also has signage in its business office regarding CPNI rules and regulations. In addition Santa Rosa Telephone Cooperative, Inc. trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

Response Line 610

Santa Rosa Telephone Cooperative, Inc.

Study Area 432141

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. & 54.313(a)(6) and 47 C.F.R. & 54.22(b)(4) as set forth in 47 C.F.R. 54.202(a)(2). Santa Rosa Telephone Cooperative, Inc. meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Santa Rosa Telephone Cooperative, Inc. by use of a fixed generator and batteries that provide it with 6 hours of emergency power. In addition, Santa Rosa Telephone Cooperative, Inc. field electronics have 6 hours of back-up power by use of mobile generators and batteries. Santa Rosa Telephone Cooperative, Inc. also has SONET/DWDM/ATM technology deployed in its core of fiber optic network that is a self-healing and will automatically reroute traffic should a fiber cut occur. In addition Santa Rosa Telephone Cooperative, Inc. has connectivity to the neighboring exchanges of 442141 and 449006 to exchange traffic and also 442141 is the LATA Tandem which further provides capabilities of handling traffic. Lastly, Santa Rosa Telephone Cooperative, Inc. is prepared and capable of managing traffic spikes resulting from emergency situations and has developed procedures for employees to follow during emergency situations.

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408662014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@srcaccess.net

**<701> Residential Local Service Charge Effective Date**

1/1/2014

**<702> Single State-wide Residential Local Service Charge**

&lt;703&gt;

[illegible]



(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Tole
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408962014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.tole@excaccess.net

[illegible]

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0919
	July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432141
<015>	Study Area Name	SANTA ROSA TEL COOP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jason Toia
<035>	Contact Telephone Number - Number of person identified in data line <030>	9408862014 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jason.toia@sccacoop.net
<810>	Reporting Carrier	Santa Rosa Telephone Cooperative, Inc.
<811>	Holding Company	
<812>	Operating Company	

[illegible]



P. O. BOX 2128 • 7110 HWY. 287 EAST  
TELEPHONE 940-886-2217  
FAX 940-886-2025  
VERNON, TEXAS 76385-2128

REDACTED \_ LINE 900

REDACTED - FOR PUBLIC INSPECTION

Response to Line 1010  
Santa Rosa Telephone Cooperative, Inc.  
Study Area 432141

### Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10 ) Santa Rosa Telephone Cooperative, Inc. is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. Santa Rosa Telephone Cooperative, Inc. current total local end-user rate<sup>1</sup> of \$14.09 (which includes a local fee of \$14.00, mandated state fees of \$.09 and mandatory extended area service charges of \$0.00 where applicable) is not above the standard deviation as specified in the USF/ICC Transformation Order.

<sup>2</sup>

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<sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."



# **Santa Rosa Telephone Cooperative, Inc.**

## **Terms and Conditions of Service**

Vernon Office  
1-888-886-2217  
M-F 8:30-5:00

Seymour Office  
1-877-889-1125  
M-F 8:00-5:00

Haskell Office  
1-888-863-1125  
M-F 8:00-5:00

### **Customer Rights Information**

You have been provided with a telephone directory that includes Customer Rights information and other important telephone information. Every six months you will receive a bill insert directing you to that information.

### **Lifeline and Tel-Assistance Services**

Special reduced rates are available to some customers that qualify based on limited income and or disability. Please call our office for more information.

### **Descriptions of Services and Charges**

Descriptions of the service to which you have subscribed will be presented to you. You have also been provided with a list of the monthly charges for each service to which you have subscribed, and have been informed of the lowest-priced alternative plans available.

The installation fees are one-time non-recurring charges that are not refundable. You will not be required to pay a deposit if a letter of credit from your previous company is provided; or if you are an applicant who is sixty-five (65) years of age or older. If a deposit is required it will be returned with interest after 12 months of paying your telephone bill on time for residential service and 24 months for business service. Any construction charges applicable to your service have been explained to you.

Your membership entitles you to accrue capital credits with the Cooperative, but the Cooperative must make a profit before capital credits are allocated.

### **Other Charges**

Your first bill may also include a prorated amount for the first month of service. Surcharges and taxes on your bill are also assessed each month as a percent of revenue and remitted to the appropriate agency or authority. The Cooperative will charge \$25 for each returned check. If service is disconnected for non-payment a minimum service restoration charge will apply to have service restored.

### **Billing Cycle**

Charges for local service are billed one month in advance. Long distance charges are usually billed one-half to one and one-half months after calls have been made. Your bill is mailed by the 1<sup>st</sup> of every month, and is due upon arrival. Your payment is considered past due if not paid by the 16<sup>th</sup> day after issuance.

### **Cancellation Policy**

If service is canceled after the service is installed you will be responsible for the non-recurring installation charges, which will not be refunded.

### **Contracts and Right of Cancellation**

If your service requires a term contract, the minimum contract service terms have been provided to you. Also, if the term of the contract is longer than 31 days, you have six business days from the time the terms and conditions information is sent to you to cancel the contract without penalty or fee.

### **Anti-Discrimination Policy**

Cooperative services are provided without discrimination as to a customer's race, color, sex, nationality, religion, marital status, income level, source of income, or from unreasonable discrimination on the basis of geographic location.

*This information is available in Spanish. Esta información es disponible Español.*



# Santa Rosa Communications, L.T.D.

## Terms and Conditions of Service

### Descriptions of Services and Charges

Descriptions and a list of the monthly charges for service to which you have subscribed are furnished for your information. The installation fees are one-time non-recurring charges that are not refundable. If a deposit is required it will be returned with interest after 12 months of paying your telephone bill on time for residential service and 24 months for business service.

#### ☐ Other Charges

Your first bill may also include a prorated amount for the first month of service. Surcharges and taxes on your bill are also assessed each month as a percent of revenue and remitted to the appropriate agency or authority. If service is disconnected for non-payment a minimum service restoration charge will apply to have service restored.

### SRC Long Distance

#### ☐ Service Plans

Residential	Residential	Business	Business
<u>Flat Rate:</u> \$0.10 / minute	<u>Peak/Off Peak Plan:</u>	<u>Peak/Off Peak Plan:</u>	<u>Flat Rate:</u> \$0.12 / minute
<u>One Rate:</u> \$4.95 plus \$0.07 / minute	Peak: \$0.11/min	Peak: \$0.13/min	<u>One Rate:</u> \$4.95 plus \$0.09 / minute
<u>Volume Discount Rates:</u>	7 a.m. – 6:59 p.m.	7 a.m. – 6:59 p.m.	<u>Volume Discount Rates:</u>
Varies \$0.07 to \$0.11 / min	M - F	M - F	Varies \$0.07 to \$0.13 / min
<u>48 States:</u> \$30.00 / month	Off Peak: \$0.09/min	Off Peak: \$0.11/min	
Includes 48 contiguous states	All other times	All other times	

#### ☐ PIC Freeze

A Preferred Carrier Freeze is available to sign, so Santa Rosa Telephone Coop, Inc. will not change the carrier providing service without your direct authorization by verbal or written request.

#### ☐ Toll Free Numbers

Toll Free Numbers are available to you without a monthly service fee, but \$0.15 per minute will be charged to the customers' bill when toll free numbers are used.

*This information is available in Spanish. Esta informacion es disponible Espanol.*

USDA-RUS

This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER NAME

Santa Rosa Telephone Cooperative, Inc.

INSTRUCTIONS: Submit report to RUS within 30 days after close of the period.  
For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.

PERIOD ENDING  
December, 2013

BORROWER DESIGNATION  
TX0559

## CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII  
(Check one of the following)

☒ All of the obligations under the RUS loan documents have been fulfilled in all material respects.

☐ There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

Kirk Petty

3/24/2014

DATE

## PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other		
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		



# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

TX0559

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

## PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
44. Annual Debt Service Payments		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		

<b>USDA-RUS</b>  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	<b>BORROWER DESIGNATION</b> <div style="text-align: right;">TX0559</div>
<b>INSTRUCTIONS – See help in the online application.</b>	<b>PERIOD ENDED</b> <div style="text-align: right;">December, 2013</div>

PART I – STATEMENT OF CASH FLOWS	
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
CASH FLOWS FROM OPERATING ACTIVITIES	
2.	Net Income
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>	
3.	Add: Depreciation
4.	Add: Amortization
5.	Other (Explain)
<i>Changes in Operating Assets and Liabilities</i>	
6.	Decrease/(Increase) in Accounts Receivable
7.	Decrease/(Increase) in Materials and Inventory
8.	Decrease/(Increase) in Prepayments and Deferred Charges
9.	Decrease/(Increase) in Other Current Assets
10.	Increase/(Decrease) in Accounts Payable
11.	Increase/(Decrease) in Advance Billings & Payments
12.	Increase/(Decrease) in Other Current Liabilities
13.	<b>Net Cash Provided/(Used) by Operations</b>
CASH FLOWS FROM FINANCING ACTIVITIES	
14.	Decrease/(Increase) in Notes Receivable
15.	Increase/(Decrease) in Notes Payable
16.	Increase/(Decrease) in Customer Deposits
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20.	Less: Payment of Dividends
21.	Less: Patronage Capital Credits Retired
22.	Other (Explain)
23.	<b>Net Cash Provided/(Used) by Financing Activities</b>
CASH FLOWS FROM INVESTING ACTIVITIES	
24.	Net Capital Expenditures (Property, Plant & Equipment)
25.	Other Long-Term Investments
26.	Other Noncurrent Assets & Jurisdictional Differences
27.	Other (Explain)
28.	<b>Net Cash Provided/(Used) by Investing Activities</b>
29.	<b>Net Increase/(Decrease) in Cash</b>
30.	<b>Ending Cash</b>

Revision Date 2010

REDACTED - FOR PUBLIC INSPECTION